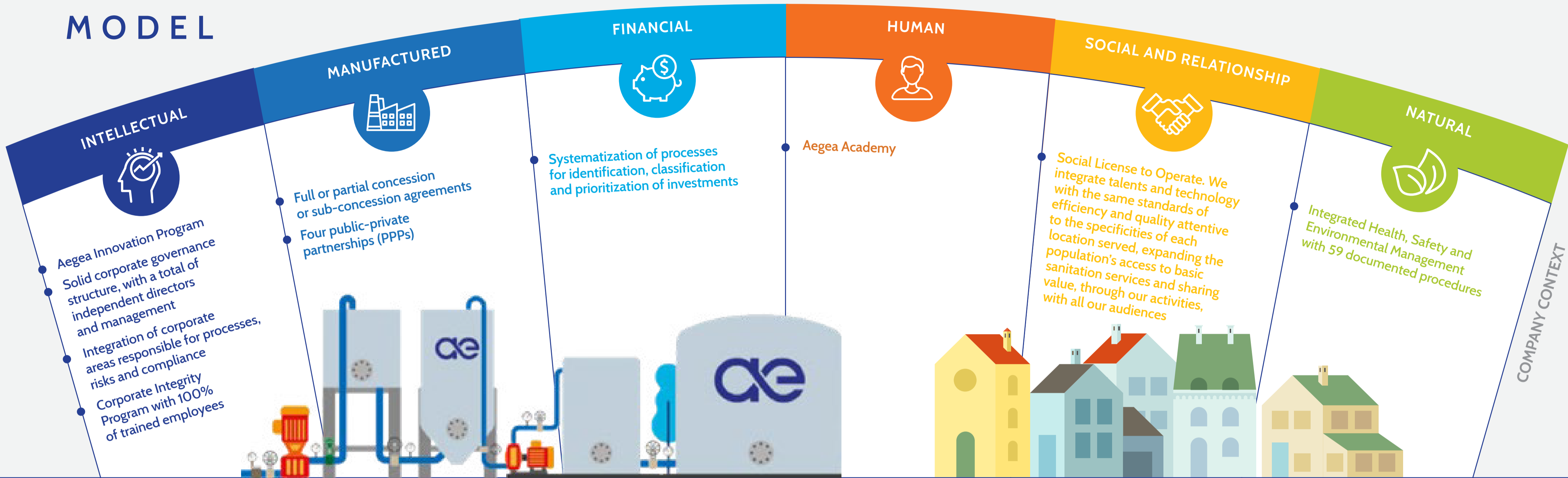


BUSINESS MODEL



WE INTEGRATE TALENTS AND TECHNOLOGY

WITH THE SAME STANDARDS OF EFFICIENCY AND QUALITY

ATTENTIVE TO THE SPECIFICITIES OF EACH LOCATION SERVED

EXPANDING THE POPULATION'S ACCESS TO BASIC SANITATION SERVICES

AND SHARING VALUE, THROUGH OUR ACTIVITIES, WITH ALL OUR AUDIENCES

More than **100** projects on four strategic fronts - Loss Control Management (GCP), Energy Management and Efficiency (GEE), Process Management (GPROC) and Innovation and Water Resources

14 energy consumption units in Free Procurement Environment (ACL) and migration of additional 83 by 2021

Distributed solar power generation projects in 8 Brazilian locations

R\$ 638.4 million invested in 2019

47.1 % increase in consolidated EBITDA compared with 2018, totaling R\$ 1.2 billion

Net income of **R\$ 294.4** million

4,734 direct jobs generated

125,382 hours of training and capacity building

All business partners are evaluated by our internal Integrity team

48 Brazilian municipalities served, totaling a population of 7.7 million; and 9 additional cities will be served in 2020, expanding access to our services to more than 1.5 million new customers

Water and sewage regularizations

Customers benefited by Social Tariff

R\$ 7.8 milhões em projetos sociais e atividades de relacionamento com as comunidades

289.7 million m³ of water treated

136.2 million m³ of sewage collected

VALUE CREATED IN 2019

